

Titulinis

Lietuviškai



## PAPILDOMA INFORMACIJA AGS TEMA (ĮSKAITANT KITŲ VALSTYBIŲ PATIRTĮ):

2017-12-04

1. Dispute Resolution: Factsheet (PDF, 2 psl.)

[http://www.beuc.eu/publications/beuc-x-2011-071\\_alternative\\_dispute\\_resolution\\_factsheet.pdf](http://www.beuc.eu/publications/beuc-x-2011-071_alternative_dispute_resolution_factsheet.pdf)

2. Alternative Dispute Resolution (ADR) & Online Dispute Resolution (ODR) of Consumer Disputes | BEUC Position Paper (PDF, 16 psl.)

<http://www.beuc.eu/publications/2012-00094-01-e.pdf>

3. Essential Requirements and Key Performance Indicators (PDF, 2 psl.)

[https://www.law.ox.ac.uk/sites/files/oxlaw/-\\_proposed\\_new\\_essential\\_requirements\\_and\\_key\\_performance\\_indicators.pdf](https://www.law.ox.ac.uk/sites/files/oxlaw/-_proposed_new_essential_requirements_and_key_performance_indicators.pdf)

4. A Model for a National Consumer ADR Architecture (PDF, 5 psl.)

[https://www.law.ox.ac.uk/sites/files/oxlaw/-\\_a\\_model\\_for\\_a\\_national\\_consumer\\_adr\\_architecture.pdf](https://www.law.ox.ac.uk/sites/files/oxlaw/-_a_model_for_a_national_consumer_adr_architecture.pdf)

5. Data on the Costs of Consumer ADR Schemes (PDF, 13 psl.)

[https://www.law.ox.ac.uk/sites/files/oxlaw/-\\_data\\_on\\_the\\_costs\\_of\\_consumer\\_adr\\_schemes.pdf](https://www.law.ox.ac.uk/sites/files/oxlaw/-_data_on_the_costs_of_consumer_adr_schemes.pdf)

6. Dispute resolution bodies (PDF, 502 psl.)

<https://ec.europa.eu/consumers/odr/main/index.cfm?event=main.adr.printFullADRASpdf>

7. Alternative Dispute Resolution: European Commission's Consultation | BEUC response (PDF, 14 psl.)

<http://www.beuc.eu/publications/2011-00195-01-e.pdf>

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